



Lisa Marie Bruzzese

Chief Client Officer

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As Chief Client Officer at Canada's law firm, Lisa Marie Bruzzese leads initiatives that strengthen BLG's client relationships and service delivery across the country. She champions a client-first approach and collaborates with firm leadership to ensure that client feedback and insights directly shape how BLG delivers legal services and pursues strategic priorities.

In this role, she guides a unified team of marketing, business development and client service professionals while collaborating with BLG's 12 national practice groups to align strategies with evolving client needs. In partnership with the firm's leaders, she develops coordinated programs that improve the client experience and strengthen the firm's presence in the market.

Lisa Marie brings a unique combination of strategic vision and proven execution to the role. Since joining BLG in 2017, she has advanced through increasingly senior leadership positions, most recently serving as National Director, Business Development. In this capacity, she successfully led teams integrating practice and industry expertise with operational excellence to deliver enhanced value to clients.

Lisa Marie recently completed the certificate in Transforming Client Relationships Through Innovation from the Harvard Law School Executive Program and is on track to receive her Masters of Business Administration from the Rotman School of Management at the University of Toronto in 2026.

Beyond our Walls

Community Involvement

- Volunteer, Mackenzie Health Foundation
- Volunteer, BLG Reads to Kids

Awards & Recognition

- Regional and National Winner, BLG Eminence Award for Client Service Excellence, 2020
- APMP 40 Under 40, 2019

Education

- MBA, University of Toronto, Rotman School of Management, Candidate 2026
- Certificate, Transforming Client Relationships Through Innovation, Executive Program, faculté de droit de Harvard, 2021
- BA (Hons.), Université de Toronto, 2004
- Certificate, Proposal Management Practitioner, Association of Proposal Management Professionals (APMP), 2019

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Borden Ladner Gervais S.E.N.C.R.L., S.R.L. (BLG) est le plus grand cabinet d'avocats canadien véritablement multiservices. À ce titre, il offre des conseils juridiques pratiques à des clients d'ici et d'ailleurs dans plus de domaines et de secteurs que tout autre cabinet canadien. Comptant plus de 725 avocats, agents de propriété intellectuelle et autres professionnels, BLG répond aux besoins juridiques d'entreprises et d'institutions au pays comme à l'étranger pour ce qui touche les fusions et acquisitions, les marchés financiers, les différends et le financement ou encore l'enregistrement de brevets et de marques de commerce.

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